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## *Hot Tip #27: Cell Phone Tips*

*Never Miss Another Important Phone Call!*

### Forward Business Calls to Your Cell Phone and Never Miss an Important Phone Call Again!

Take a moment to think about how many people you know who own a cell phone. Or better yet, to make it simpler, name the people you know who don't own a cell phone - a nearly impossible task! Mobile communication is a staple in today's fast paced lifestyle, allowing for most everyone to be accessible at anytime of day or night. Although this fact has arguably positive and negative points, one of the biggest perks is the ability to receive urgent information in a timely manner. With ITS' Hosted VoIP solution, you have the ability to forward calls from your office line to your cell phone, or have calls come to both at the same time, ensuring you never miss an important call. This is just one of a slew of features available to Hosted VoIP clients. Want to know more about its benefits? Click here: [Hosted IP PBX](#). A hosted solution provides your small to medium sized business with all the same benefits that were previously only available to large businesses, but does so without the expense of a large, on-premise phone system.



Now, what if you take all the proper precautionary steps to ensure you receive important messages by forwarding office calls to your cell phone, but then find that it is missing or has been stolen? Here are some tips to recover your mobile phone with its IMEI number:

1. Find out what your IMEI number is by entering \* in your phone. A 15-digit number will come up; write it down. Make sure not to store it in your phone.
2. Contact your cell phone carrier if your phone is stolen. Provide them with your IMEI code and ask for help finding your phone as well as to block your phone and add it to the industry's black list. This will make your handset useless to the thief and increase your chances of recovering it.
3. Contact the your local police department and report your stolen phone.

Give police your phone's IMEI number. Investigators can use it to identify the phone as yours if it is recovered.

Though these steps won't guarantee the recovery of your mobile phone, they will help you in your journey. Cell phones are becoming increasingly important; mini computers that are always by our side. As a Hosted VoIP client you can use them to receive important information through the use of call forwarding or to configure your entire phone system by logging onto your client web interface - all furthering the importance of that small device that is, as the commercial states, the first thing you see in the morning and the last thing that you see at night.

Further questions about our Hosted VoIP solution? Please contact a client relations representative at 800.876.4ITS (4487) or visit [www.itstelecom.com/ippbx](http://www.itstelecom.com/ippbx) for more information.

Sincerely,

ITS -- Integrated Telemanagement Services, Inc.

Lisa Atwood

### \$20 Gift Cards to Celebrate 20 Years!

To help celebrate our 20th Anniversary, ITS is randomly selecting customers to receive a \$20 ITS Gift Card each month! Winners will receive the Gift Card included with their bill, so be sure to check yours!

Congratulations to the following randomly selected clients who received a \$20 giftcard with their January statement!

JMar - Chatsworth, CA  
Cobraside Distribution - Glendale, CA  
Robeth Co- Simi Valley, CA  
Central Rehab Center- San Luis Obispo, CA  
Insurance West- Simi Valley, CA

Also, congratulations to these randomly selected "Customer of the Week" Gift Card winners -- in appreciation of your loyalty and celebration of our 20th Anniversary!

Wachovia Bank - Glendale, CA  
Core Benefits - Pasadena, CA  
Ellis Insurance - Simi Valley, CA  
Allied Beverage - Sylmar, CA



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