

Hot Tip #22



Business Phone Service Available Where Ever You Are: In Office or Across the World

Have you heard the hype about VoIP or Hosted IP-PBX systems?

Often, traditional phone system users are hesitant to convert over to new communication technologies. Concerns range from transitioning costs, to understanding the ease of functionality or reliability of the new service. Many have heard of Voice over Internet Protocol (VoIP), but remain skeptical of how it can add value to their business. Here are some benefits of VoIP solutions:

Control your IP Phone service from anywhere in the world, giving your business flexibility that you've probably never experienced before!



With ITS' Hosted IP PBX service, each client is provided with a web portal that allows you to control the functionality of your VoIP phone line(s) from your inside your office or Hong Kong or anywhere in between! In today's fast paced lifestyle, people must be in five places at once and are always looking for ways to increase their productivity in the time that's available to them. ITS' Hosted IP PBX web portal provides this opportunity to you.

In addition, through the Hosted IP PBX portal you can:

- Access Call Activity- View all calls made and received on your lines.
- Control CALL BLAST - A special feature which allows you to forward calls received on your VoIP line to your cell phone, house phone, and/or, set it up so 4 different phone lines to ring at the same time.
- Access Voicemail: Access and control your voicemails, have them sent to your email as an MP3 file or even forward them to different email addresses.
- Control other features available with your VoIP service such as:
 - Call Forward
 - Call Waiting
 - Call Forward Busy
 - Do Not Disturb
 - Block Anonymous Call

Along with these advanced features, VoIP technology is more reliable than ever. It's projected annual growth is 20% year over year and is expected to reach 32.3 million subscribers by 2011. Sound like something that your business can benefit from? ITS will ensure you a seamless, cost effective transition to Hosted IP PBX solution. Call today for a free communication system evaluation.

Already an ITS Hosted IP PBX user? Take a look at your VoIP Portal today to see all of the great benefits provided to you with ITS' VoIP solutions. In most instances, your username is your phone number and your password is the same as your Voicemail password.

- Web portal for single line VoIP clients: <http://its.voip4vips.net>
- Web portal for VoIP PBX clients: <http://yourpbxname.voippbxsite.net> (Copy and paste link into your address bar and replace "*yourpbxname*" with the name of your ITS VoIP PBX.)

Visit <http://www.itstelecom.com/voip.htm> for more information or call our Client Services team at 800.876.4ITS (4487) with any questions!

[\\$20 Gift Cards to Celebrate 20 Years!](#)

To help celebrate our 20th Anniversary, ITS is randomly selecting customers to receive a \$20 ITS Gift Card each month! Winners will receive the Gift Card included with their bill, so be sure to check yours!

Congratulations to the following randomly selected clients who received a \$20 giftcard with their July statement!

Santa Ynez Band Of Chumash Indians- Santa Ynez, CA
Moorpark Sports- Moorpark, CA
NLACRC- Van Nuys, CA
San Luis Physical Therapy- San Luis Obispo, CA
Simpson Accountancy- Glendale, CA

Also, congratulations to these randomly selected "Customer of the Week" Gift Card winners -- in appreciation of your loyalty and celebration of our 20th Anniversary!

Torero Industries- Moorpark, CA
Consolidated Electric- Canoga Park, CA
Iso-Science Labs - Valencia, CA



\$20 off any New Service

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20 Years
in Business!*

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ITS realizes that these days all businesses are looking for ways to save money and improve efficiencies. In response to this, ITS has put together this Hot Tips mailing with the goal of providing our customers tips on how to save money or improve efficiencies in their business. You can look forward to a new Hot Tip in your mailbox every month.

At ITS, we truly value our customers and are committed to helping you with your communications and networking solutions by being your telemangement expert so that you can focus on what you do best and not worry about technology getting in the way. If you have ideas you would like us to explore further or would just like to send us feedback, please send an email to HotTips@its-omni.com.

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