Understanding Your Invoice

The following information breakouts will help you understand our ITS invoice. For additional questions, please contact Client Services at 800-876-4ITS. Thank you for choosing ITS.

Inquiry Address
Please send all written requests to this address.

ITS–Integrated Telemanagement Services, Inc.
4100 Guardian Street, Suite 110
Simi Valley, CA 93063
800-876-4ITS (4487)
www.its-omni.com

Contact Number and Our Website Address

#20080529#91000019#PS#91105#229126
*** ITS Test Account ***
337 W. Colrado Blvd.
Pasadena, CA 91105

Account Number: 91000019
Invoice Number: 229126

Account/Invoice Nos.
Have these numbers handy when calling in.

Visit the ITS Customer Portal at www.its-omni.com/login

ITS Bulletin Board
Important client notifications, new product information and special offers are listed here.

For Your Information

New from ITS…

VoIP for Business

bundle starting at $49.95

See insert for more details…

Billing Summary

Billing Summary
A quick glance at your costs.

Telecom Charges	
Recurring Charges:	$0.00
Local Calls:	$0.00
Long Distance:	$0.00
Toll Free:	$0.00
International:	$0.00
Directory Assistance:	$0.00
Alternate Carrier:	$0.00
One Time Charges:	$0.00
Network Services	
Recurring Charges:	$0.00
One Time Charges:	$0.00
Taxes and Surcharges:	$2.26

One Time Charges
New set-up charges, prorations, Client Consulting and Other Carrier Charges (i.e. AT&T/Verizon) and DSL Charges.

Bill Date	Balance Forward	Payments	Adjustments	Current Charges	Total Due
05/29/2008	$0.00	$0.00	$0.00	$2.26	$2.26

Bill Date
Charges, payments, adjustments put prior to this date are for this invoice.

Payment Due Upon Receipt
For billing inquiries, please call 800-876-4487 between 8am-5pm, M-F
Please detach and return with payment

Invoice Due By
Due upon receipt.

Account Number	Invoice Number	Late After	Total Due	Remittance Amount
91000019	229126	06/01/2008	$2.26	

Remittance Amount
Please indicate the payment amount included with your remittance.

Remittance Stub
Return this portion with your payment.

Mail Payments to:

ITS – Integrated Telemanagement Services, Inc.
P.O. Box 188
Simi Valley, CA 93062-0188

We appreciate your business!

91000019 - ITS Test Account *

Invoice number: 233600 Billing Date: 09/05/2008

All of Your Locations

Locations (optional)
This is a summary of charges and taxes for designation service locations.

Location Name	Charges	Taxes	Total
ITS Test Account ***	1685.5100	104.61	1790.12
Arcadia	0.00	0.00	0.00

Location Summary

ITS Test Account ***
4100 Guardian St.
Suite 110
Simi Valley, CA 93063

Charges: 1685.5100
Taxes: 104.61
Total: 1790.12

Location Identifier
Each location identifier will have a summary and detail of charges & taxes.

Recurring Charges: IP Telephony (555) 555-9999

Monthly Recurring Charges (By location is optional.)
Line type and line and feature charge.

Description		Charge
IP PBX Global 1500	09/01/2008 to 09/30/2008	44.95
Total Recurring Charges		44.95

Plan Name & Term

Recurring Charges Subtotal 44.95

One Time Charges

Billed Number	Description	Period	Charge
(123) 456-7890	Dedicated Plat Rate	08/01/08 to 09/30/08	711.66
(123) 456-7890	-20K LD 2YR Dedicatd Bundle	08/01/08 to 09/30/08	854.00
(123) 456-7890	One Time Migration Fee		0.00
(555) 555-9999	IP PBX Global 1500	08/01/08 to 08/31/08	44.95
(555) 555-9999	NR VoIP Service Establishment		29.95
One Time Charges			1640.56

Local Calls: IP Telephony (555) 555-9999

Local & Long Distance Detail

	Call Number	Call Time	Destination/Description	Duration	Charge
1.	() -	08/01/2008 8:02 AM	ZONE 1 & 2 (1199 Calls)	5935.0	230.11
2.		08/20/2008 1:04 PM	DIR ASSIST (5 Calls)		9.25
Local Calls				5940.9	247.36

Long Distance: IP Telephony (555) 555-9999

	Call Number	Call Time	Destination	Duration	Charge
1.	(805) 644-2805	08/26/2008 2:48 PM	LOS ANGELES, CA	0.3	0.02
2.	(805) 339-2805	08/26/2008 2:49 PM	VENTURA, CA	0.3	0.02
Total Long Distance				0.6	0.04

Regulatory Taxes and Surcharges: **Taxes**

Description	Charge
911 Tax	4.48
CA Advanced Service Fund	2.25
CA High Cost Fund A	1.17
CA Teleconnect Fund	0.70
DID 911 Fee	5.00
DID Regulatory Fee	3.00
FCC Network Access Charge	10.67
Federal Excise Tax	50.23
FUSF (VoIP)	0.22

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Summary page
This summary page is mailed monthly. Additional pages can be viewed by logging on to the Client Web Portal.
Register: http://www.its-omni.com/register.html
Login: http://www.its-omni.com/login.html

Prorated Charges on Your First Invoice
ITS invoices your service charges one month in advance. Your first invoice will be larger than a normal invoice as it includes service charges from the first day you start service with ITS through the end of the following month. The prorated charges begin on the day you started with ITS and the charge is listed under One Time Charges. Your future invoices from ITS will NOT include prorated charges and will reflect a normal one-month service charge except in the case where new services have been added.